

Adam Arreak Lightstone



Written Question

Written Questions 25-5(2)

Asked by: Adam Arreak Lightstone

Asked of: Hon. Patterk Netser

Minister responsible for the Nunavut Housing Corporation

Number:

Date: February 27, 2019

Subject: Homeownership Program Application Process

Purpose: In a recent news article a Nunavut family indicated that they had to wait six weeks for emergency repairs to be performed to repair a water leak.

There have been numerous complaints over the length of time for applications to be approved through the NHC homeownership programs. The Corporation has indicated that there is nothing wrong with the program, and suggests homeowners pay for the repair out of pocket, and later be reimbursed when the emergency repair application is approved.

I would like to request information on ~~how~~ the application process ~~works~~.

1. For each of the homeownership programs listed below, identify the process of review, including such detail as the steps undertaken by NHC staff from the moment the application is received leading to the final decision of whether the applicant is approved or declined;
 - a. Senior citizens Home Repair Program
 - b. Emergency Repair Program
 - c. Nunavut down payment Assistance Program
 - d. Home Renovation Program
 - e. Senior and Persons with disabilities Preventative Maintenance Program
 - f. Heating Oil Tank Replacement Program
 - g. Interim financing Program
 - h. Tenant to Owner Program
 - i. Seniors and Persons with Disabilities Home Options

Figure 1

Homeownership Programs	2016-17		2015-16		2014-15		Total	
	Approved Application	Declined Application	Approved Application	Declined Application	Approved Application	Declined Application	Approved Application	Declined Application
Senior Citizens Home Repair Program	17	3	14	12	11	16	42	31
Emergency Repair Program	163	14	107	35	91	14	361	63
Nunavut down payment Assistance Program	61	8	58	14	40	9	159	31
Home Renovation Program	58	7	122	61	79	76	259	144
Senior and Persons with disabilities Preventative Maintenance P	12	0	4	22	34	6	50	28
Heating Oil Tank Replacement Program	43	11	100	68	64	39	207	118
Interim Financing Program	0	1	0	0	0	1	0	2
Tenant to Owner Program	0	1	0	2	0	2	0	5
Seniors and Persons with Disabilities Home Options Program	0	0	0	0	0	0	0	0
	354	45	405	214	319	163	1078	422

*Homeownership figures as represented in the Nunavut Housing Corporation Annual Reports

2. Figure 1 above shows the number of approved applications for homeownership programs during the 2014-15 to 2016-17 fiscal years. For each of the homeownership programs listed below, provide a breakdown of the number of days it took from the moment an application was received to the moment applicants were notified of approval. For simplicity, the information may be provided on a total basis. For example

Senior Citizens Home Repair program had a total of 42 approved applications, please provide the number of days from receipt of the application to the approval for each 42 applicants.

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3. Figure 1 above shows the number of denied homeownership programs applications for the 2014-15 to 2016-17 fiscal years. For each of the homeownership programs listed below, identify all the reasons an application was declined, and how many applicants were declined for each reason by fiscal year.
- a. Senior citizens Home Repair Program
 - b. Emergency Repair Program
 - c. Nunavut down payment Assistance Program
 - d. Home Renovation Program
 - e. Senior and Persons with disabilities Preventative Maintenance Program
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